



QCCT

Creating Opportunities = Changing Lives



ANNUAL REPORT

QCCT are pleased to present the Annual General Report for QCCT for 2023. This report serves as a comprehensive overview of the activities, financial performance and 2024 goals for QCCT.

QCCT – 2023 ANNUAL GENERAL REPORT

QCCT are pleased to present the Annual General Report for QCCT for 2023. This report serves as a comprehensive overview of the activities, impact, and financial performance of QCCT throughout the past year.

CHAIRPERSON REPORT

2023 has been a challenging but rewarding year for QCCT.

We have finally been successful with our application for DGR status providing the opportunities for QCCT to gain significant funding. Our teams are now able to apply for "side by side" grants from Qantas. If successful, it will provide financial support to continue project growth rather than maintenance.

Our volunteer base is growing however we need to continue to work on building on numbers from crew new to Qantas through a strong educational campaign with crew who are not aware of the history of QCCT and what it stands for. We also have many opportunities under our new structure for volunteers to take on.

We must acknowledge where our weaknesses and threats still lie including, primarily, our inability to engage with members through membership communications and our website. Facebook has become the main way of communication however it does not have the coverage sponsors may expect.

To all the Executive Committee Members and supporting teams, I sincerely thank you for again giving up your time to work to assist the children of our projects in gaining an opportunity in life that they may not have had if it wasn't for you.

To our Project managers, it's been a hard year especially with the limited budgets to work within however you have all taken it in your stride and provided the best for your projects. The engagement you have with your teams is a true credit to you, we are starting to see the benefits through more requests to be part of working trips from new volunteers, we do have a long way to go still.

Our Projects Thailand team will shortly see the destination temporarily removed from the network meaning access to their work will be very limited. We know how hard this can be and we will support you as much as possible to ensure we you are able to continue your connection with Mercy Center.

To our loyal supporters, on behalf of the Executive, I say a huge thank you for remaining confident to come on this journey with us working to improve the lives of those less fortunate around the world.

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Overview of Achievements:

QCCT did 10 planning trips in 2023. Planning trips are crucial, as it ensures we build connection with projects and provides the project and QCCT the opportunity to effectively plan working trips to ensure participants have resources required for the working trip. Planning trips also play a critical role in ensuring risk assessments and workplace health and safety requirements are met.

QCCT held 6 working trips in 2023 with participants from Sydney, Melbourne and Brisbane base off A330 and 787 aircraft.

Working trip details

COUNTRY	NO OF TRIPS
South Africa	2
The Philippines	3
Thailand	1

South Africa Achievements

- Painted 46 sections of the property boundary palisade fence.
- Participants of working trip raised funds to purchase 30 single bed sheet sets for the mother's cottage.
- Large volume of books, writing and colouring in materials, clothes, games and toys were donated and delivered to Nkosis Haven.

The Philippines

- Approximately \$2000 raised via fundraising activities.
- 13 children from the Bernie Smith Education Program (BESP) graduated. This is the 5th group of children who have graduated from the program.
- Education Assistance Program trial for 2 former residents of Ang Bahay Parola who returned home to their families. The program provided access to computers, tutor and hot meals. Respite to families is also provided along with access o social workers for boys.
- Trial of assisting college student studying computer tech to attend classes by providing accommodation, food and computers. The student is also assisting with weekend EAP programs (point 2) and will assist teacher for batch 6 when available.

India

- Assessed project in Bangalore with working trips to commence in 2024.
- Continue to support Mumabi Anugraha however planning and working trips not possible due to accessibility issues.

Thailand Achievements

- Working trip focused on assisting Human Development Foundation (HDF) on financial stability and supporting with the transition of Father Jo retiring.
- Team have focused on supporting Mercy Centre staff.

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Financial Report

QANTAS CABIN CREW TEAM

STATEMENT OF PROFIT OR LOSS FOR THE YEAR ENDED 30 JUNE 2023

INFLOW

Donations:

General	11,291	
Insurance Recoveries	1,495	
Membership Annual Fees	1,273	
		14,059

Fundraising:

General	-	
Entertainment books	229	
		229

Interest 1,826

TOTAL INFLOW **16,114**

OUTFLOW

Zimbabwe Project 0

South Africa Project (4,385)

Thailand Project (13,000)

India Project (1,000)

Australia Project (1,407)

Philippines Project (11,339)

Zimbabwe Sponsorship Program (Cheidza) -

Thailand Sponsorship Program -

India Sponsorship Program 0

South Africa Sponsorship Program -

Administration Expenses (399)

Net CAF and WRA 5,770

TOTAL OUTFLOW **(25,762)**

NET POSITION **(9,648)**

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QANTAS CABIN CREW TEAM

FINANCIAL POSITION AS AT 30 JUNE 2023

Qantas Cabin Crew Team

QCU0	10,348
QCU1	0
QCU2	0
QCU3	57,115
QCUPSA	1,043
QCUPP	9,937
QCUPZ	66
QCUPI	925
QCUPA	683
QCUPT	2,980
	83,097

Cabin Crew Team Fundraising

QCUF0	49
QCUF1	1,000
QCUF2	0
QCUF3	2,395
QCUF4	0
QCUF5	0
	3,444

CBA Account

CBA	68
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CAF Account

SCHOLARSHIP	0
PROJECTS	4,467
GENERAL	15,221

Total for QCCT

106,296

Sponsorships

QCCT Sponsorship - Chiedza	45
QCCT Sponsorship - BKK	955
QCCT Sponsorship - MNL	927
QCCT Sponsorship - ANUGRAH	296

Total for Sponsorships

2,223

WRA Account

3,627

TOTAL

112,146

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2024 Goals

Volunteer Recruitment and Engagement:

- Develop targeted campaigns to increase the volunteer base, focusing on diverse and identified skills.
- Implement strategies to enhance volunteer retention through recognition programs and skill development opportunities.

Donor Network Expansion:

- Launch initiatives to attract new donors, diversifying funding sources and broadening the financial support base.
- Strengthen relationships with existing donors.

Strategic Networking:

- Actively participate in relevant community events, conferences, and forums to expand the charity's network.
- Establish connections with other organisations to ensure best practice.

Partnership Development:

- Identify strategic partnerships with corporations, foundations, grants that align to mission of QCCT.
- Collaborate on joint projects and initiatives to amplify the impact and reach of both the charity and its partners.

Technology Integration:

- Embrace technology to streamline operations including introduction of MS Teams to ensure data security.
- Introduction of omni channel to engage with prospective volunteers and donors.
- Explore innovative platforms for virtual volunteering and online campaigns to increase engagement.

David Horsfall

Chairperson

18th December 2023